

Mullican Flooring, LP

Responsible Wood Procurement Policy

It is the policy of Mullican Flooring, LP to procure and sell hardwood and hardwood products originating from responsible sources. To that end, Mullican commits to increasing our hardwood purchases from responsible known sources and to avoiding hardwood from controversial sources. Mullican Flooring, LP has appointed Val Paulson as the contact person responsible for implementing this policy.

The following are considered responsible sources within the context of this policy and in conformance with Tier 1 of the Responsible Procurement Program:

- FSC-Certified Wood
- U.S. Renewing Forest – the forest of origin is located in a U.S. State where the volume of hardwood growth meets or exceeds mortality and removals and controversial sources such as illegal logging, the conversion of natural forests, the destruction of high conservation values or the exploitation of local communities is avoided.
- Pre and Post-consumer Recycled/Reclaimed or Salvaged Wood
- Other acceptable sources (e.g. verified legal)

Mullican Flooring, LP is committed to making best efforts to identify the sources of wood used in the manufacture and sale of our products but recognizes the difficulty in achieving 100% certainty. For this reason Mullican Flooring, LP invites stakeholders to contact us via www.mullicanflooring.com and issue a formal complaint if it is believed that we are not meeting this policy. Mullican Flooring, LP makes the following commitments towards efficient processing and responses to all valid complaints; Mullican Flooring, LP shall:

- ✓ Evaluate and respond to complaints within 2 weeks;
- ✓ Investigate all complaints within 2 months;
- ✓ Immediately halt the use of wood found not to be in line with Mullican Flooring, LP procurement policy;
- ✓ Maintain records for all complaints and actions taken to be made available to a third party auditing company



Vice President Sales & Marketing

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